



Government
Debt Management
Function

Post COVID Debt Management - Rebuilding and Recovering

October 2021

Steve Coppard - Deputy Director - Government Debt
Management Function

Fair debt outcomes for all.

Local Authorities
involvement in HMGs
COVID response has
been huge.

Particularly the support in contacting
vulnerable customers and
businesses to administer fiscal relief
schemes.



**But we
still have
more to
do**



**As a result of
the pandemic
we have
seen:**

- **an increase in
fraudulent activity**
- **more financially
vulnerable individuals
and businesses**
- **a huge increase in
debt owed to
government**



Data is a key component in our response to rebuild and recover.



Exploring a **Single
Customer View**

Encouraging use of the

Guidance

Debt Management Vulnerability Toolkit

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Government
Counter Fraud
Profession



Government
Property
Profession



Government
Security
Profession



Policy
Profession



Government
Project Delivery
Profession

Developing a **Government Debt Profession**



Government
Office for Science



Government
Legal Profession



Government
Analysis



Civil Service HR



Government
Social Research



Crown
Commercial
Service

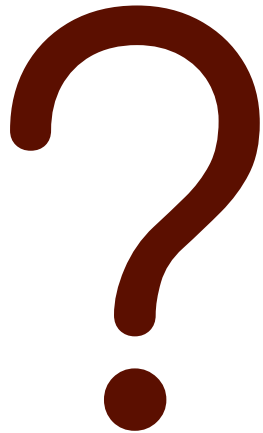
Debt Resolution Services

Digital Economy Act pilots



Digital Economy Act 2010

2010 CHAPTER 24



Questions